



## New Security Measure Coming Soon. Here's everything you need to know.

Protecting your privacy is a top priority at Great American. You will soon notice an added security measure called two-factor authentication when logging into your online account.

### What is two-factor authentication?

Two-factor authentication is a two-step process for identifying someone's identity. It's commonly used by financial service companies to help ensure only authorized users can access account information.

### What does this mean for you?

You will continue to log into your account at [GAIGannuities.com](http://GAIGannuities.com), using your same username and password.

After you enter your username and password, you will soon start seeing the following window asking you to select how you'd like to receive an authentication code - either by voice call or text. **Please note:** *It's important we have your current phone number on record. If you need to verify or update your phone number, please call us at 800-854-3649.*

Two-Factor Authentication ×

For your security, a second step is required to proceed with your request. Please click Send Voice Call or Send Text below and an authentication code will be sent immediately to your phone number of record. If you have questions please call us at 800-854-3649.

Two-Factor Phone Number: XXX-XXX-6481

[Send Voice Call](#) [Send Text](#)

[Cancel](#)

Once you select your desired option, the authentication code will be sent to you. You will see the following window where you can enter the code and proceed to your online account.

**Two-Factor Authentication** ×

Enter your authentication code below to proceed with your request. For your added security, do not use the Remember Me option if you are on a public computer.

**Two-Factor Phone Number: XXX-XXX-6481**

Enter Code:

Remember Me for 90 days

[Resend Voice Call](#) [Resend Text](#)

[Cancel](#) [Validate Code](#) [→](#)

Thank you for choosing Great American! If you need assistance, we're here to help! Call us at 800-854-3649.

Find us on  



**It pays to keep things simple.<sup>SM</sup>**  
800-854-3649

Great American Insurance Group, 301 E. Fourth Street, Cincinnati, Ohio 45202. © 2019 Great American Insurance Group. All rights reserved. 4488-AM

